



Your Trusted Partners in Protection

COP119 & ISO9001 Accredited

Bespoke Services for Property Managers

Ensuring exemplary service & client satisfaction

Waking Watch Services

- 24/7 vigilance
- evacuation management
- fire safety checks
- fire alarm management



at iES Security, we ensure our Waking Watch Service exceeds all expectations.

The Service includes:

- Rapid mobilisation, flexible deployments, and scalable cover
- Evacuation management, fire door inspections, and daily fire safety checks
- Resident reassurance through visible and approachable officers
- Continuous on-site presence with fire marshal trained and SIA-licensed officers

Concierge Security



Different aspects of our Concierge Services bespoke to your needs

Tailor our service to fit the needs of your property.

Concierge staff with SIA-Licenses trained to serve and protect.

- Effective management of visitors and parcels
- Offering support for residents where needed
- Reporting issues to management swiftly





Facilities Management & Cleaning

Create a welcoming
atmosphere for clients &
residents.

- Our team works with you to create a cleaning schedule tailored to your specific needs, ensuring consistent results and satisfaction.
- Our cleaning operatives are skilled, reliable, and trained in the latest techniques to maintain the highest standards of hygiene and efficiency.
- adhering to strict health and safety protocols is essential, using eco-friendly cleaning products and ensuring a safe environment for everyone.



Approved by the Federation of Master Cleaners



Residential Security

- Securely managing entry points and ensuring that only authorised personnel and visitors have access to sensitive areas, protecting your site.
- Provide a professional first impression with security personnel who monitor entry points, verify IDs, and assist residents, enhancing both security and resident experience.
- Receive regular updates on the security status of your premises, with detailed incident reports to keep you informed and in control.
- Our team is trained to respond swiftly and professionally to any emergency, minimising risks and protecting your residents and assets.



Keyholding Services

- 24/7 immediate deployment to site following alarm activation.
- Secure holding of keys and/or access fobs at a dedicated, monitored office.
- Controlled issue of keys for alarm response or authorised contractor access.
- Key management complies with NSI key holding standards.



Book a non-obligation quote on us

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