



**YOUR TRUSTED PARTNERS IN PROTECTION**



## **iES Security: Our Services**

**Future-Proofing Fire  
Safety & Compliance**

**Waking Watch & 24/7  
Hybrid Estate Services**



**Protecting What Matters Most**



# About iES Security

**Protecting people, property  
and compliance — 24/7**

At iES Security, we specialise in providing compliance-led, resident-facing solutions for Property Block Managers, Freeholders, Estate Teams, and Housing Providers.

Our services are fully aligned with the upcoming Fire Safety (Residential Evacuation Plans) Regulations 2025 (effective April 2026), ensuring resident safety, compliance, and peace of mind.

We combine SIA-licensed security officers, trained fire marshals, and concierge services with digital compliance technology to create safer, more efficient, and more reassuring estates.

## ***Waking Watch Fire Marshals***

**24/7 vigilance, evacuation  
management and fire safety checks**



- Continuous on-site presence with fire marshal-trained, SIA-licensed officers
- Evacuation management, fire door inspections, and daily fire safety checks
- Resident reassurance through visible and approachable officers
- Fire Warden Portal – digital EMS, risk assessments, and Golden Thread compliance
- Rapid mobilisation, flexible deployments, and scalable cover

# 24/7: Fire Warden / Concierge / Security / Combined Service

A multi-functional service delivering compliance, safety and added resident value

- **Concierge & Front-of-House**  
Visitor management, resident support, parcel/key handling
- **Fire Safety & Compliance**  
24/7 evacuation management, alarm testing, quarterly fire door inspections
- **SIA-Licensed Security**  
On-site protection, access control, incident response, patrols
- **Digital Reporting**  
AI insights, dashboards, Golden Thread record-keeping

Perfect for estates transitioning away from Waking Watch while maintaining compliance and resident reassurance.



## Fire Warden Portal - The Golden Thread

Our digital platform provides clarity, transparency, and accountability:

- **Real-time incident logs and daily activity reports**
- **Risk assessments and compliance audits stored digitally**
- **Golden Thread records aligned with the Building Safety Act**
- **Dashboards with compliance scores, fire door status, and performance trends**



# Benefits for property managers

- **Compliance confidence under 2026 regulations**
- **One accountable supplier – fewer contractors to manage**
- **Resident reassurance through professional, approachable officers**
- **Transparent, auditable digital reporting**
- **Scalable solutions for single blocks or estate portfolio**
- **Seamless transition from Waking Watch to 24/7 Fire Marshal hybrid services**



## Testimonials



A massive thank you to iES Security for protecting my site and residents. Communication has been excellent, and the team are friendly and easy to work with.

Mihir, PBM



Professional, responsive and on call if needed. Highly recommended.

Mike Bagnall, MD, Intelligent Environment Solutions

## Trusted by our clients including:



**Book your FREE site audit & no obligation quote today**

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